



Live Chat – A New Way for Problem Gamblers to Reach for Help

For Immediate Release

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(Green Bay, WI) – Problem gamblers in Wisconsin can now connect with the Wisconsin Council on Problem Gambling (WCPG) online. With the launch of its new website earlier this year, WCPG is now offering a Live Chat option through its website – www.wi-problemgamblers.org.

“It’s important for problem gamblers to be able to reach us in as many ways as possible,” said Rose Gruber, WCPG Executive Director. “More and more people are becoming comfortable with, and may prefer, the option of chatting online.”

The Live Chat is usually available during regular business hours. When the Live Chat is not available, you are asked to fill in your name, email and a note in the chat box and someone will respond. If it is an emergency, the person is asked to call Wisconsin’s Problem Gambling Helpline (1-800-GAMBLE-5), which is available 24/7.

“The Live Chat is another way for us to provide emotional support and referrals for problem and compulsive gamblers, as well as others who may be impacted by a problem gambler close to them,” Gruber added. “Like our toll-free Helpline, all information shared through Live Chat is confidential.”

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*The **Wisconsin Council on Problem Gambling** is funded by a public awareness grant from the State of Wisconsin and additional funding from donors, including Wisconsin Native American Tribes. The Council operates a 24-hour Helpline at 1-800-GAMBLE-5, distributes informational brochures, organizes an annual statewide conference, makes presentations on problem gambling and conducts training sessions for treatment providers interested in the special requirements for working with compulsive gamblers and their families.*

For more information, visit the [Wisconsin Council on Problem Gambling](http://www.wisconsin-council-on-problem-gambling.org) website, visit us on Facebook at www.facebook.com/WisconsinCouncilonProblemGambling or follow us on Twitter at <https://twitter.com/wcpgambling>

If you or someone you know has a gambling problem, call the Wisconsin Council on Problem Gambling Helpline at 1-800-GAMBLE-5 for confidential help.

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